

Features and Benefits

The RightAnswer® System is a GHS-proven, feature-rich, 100% web-based platform that utilizes the latest Internet, database, and programming technologies to drive integrated, automated business and work-flow processes.

Delivering unsurpassed functionality via a cost-effective SaaS (Software-as-a-Service) business model, the structure and architectural design are flexible, scalable, and robust.

The following benefits highlight the system’s authoring, compliance, control, and management capabilities for documents, data, and content, configured to meet Environmental, Health, Safety, and Transportation needs.

Business Benefits

- GHS proven (Globally Harmonized System of Classification and Labelling of Chemicals) for authoring, management, distribution, and printing of structured documents such as:
 - Safety Data Sheets (SDSs)
 - Labels: shipping, workplace, lab, sample, etc.
- Robust functionality for structured documents (e.g., SDSs) and complex label formats including “Directions for Use” requirements by EPA/FIFRA for products such as antimicrobials/biocides
- Small- to mid-size companies benefit from extensive capabilities – designed to meet global Fortune 100 company needs – at an affordable price
- Significant value return:
 - Decreases costs – particularly versus client-server and internal enterprise applications
 - 100% web/Internet technologies since 2001:
 - SaaS business model – subscription service versus capital expense
 - Application is easily updated, enhanced, and managed at our centralized facility
 - Requires minimal, if any, internal/customer IS/IT resources
- Send final output to any printer – in your shop, down the block, across the globe
- Document management and work-flow processes reduce business exposure, provide litigation support, mitigate risk
- Increase productivity, decrease cycle times:
 - Event-driven – user actions drive embedded work-flow processes
 - Automated email notices at each process step
 - Automated version control and management for both authored and imported documents
 - Automated records retention and management for both authored and imported documents
 - Integrated routing, tracking, and approval options for both authored and imported documents
- Import, view, print, and manage supplier SDSs and other document files
- Import, place, and manage print orders for high-end marketing files such as packaging artwork
- Supports controlled 3rd party online access to documents for customers, distributors, vendors, etc.
- Easier and faster to implement – streamlined start-up and minimized migration time:
 - No hardware to install, no software to purchase
 - Import current documents for immediate use
- Adaptable/configurable for customer-specific implementation needs
- Scalable/flexible – companies can implement functionality, locations, users as needed
- Customer controls user access, defaults, implementation settings, and more

User Benefits

- Easy to learn – published document users < 30 minutes
- Easy to use – intuitive to authors and other Subject Matter Experts (SMEs)
- Global access to global functionality in real time:
 - Supports all commercial languages
 - Supports all global, regional, and business formats
- Comprehensive document authoring tools for labels, SDSs, and other structured documents
- Extensive content/text manipulation tools down to the character level
- Phrase, graphic, template, and content management tools
- Multi-language and translations management tools
- Provides extensive browser-based template design functionality to control layout for limited space forms like complex labels
- Extensive search options for document and information retrieval
- Supports both integrated bar codes/AutoID within product labels, and separate bar code/AutoID labels

Technology Benefits

- 100% web/Internet technologies since 2001 – flexible, easier, and more cost-effective to manage and maintain
- SaaS subscription – serviced and supported by industry and technology experts
- Multi-byte UNICODE based
- Event driven – user actions drive embedded work-flow processes
- Printer independent – send documents/files to any printer, anywhere
- Runs on current browsers
- Runs on PC and Mac
- Extensive search options for document and information retrieval
- “Grouping” mechanism delivers near limitless user/document access control and options
- Easily and cost-effectively interfaces with internal or 3rd party ERP/MRP/EHS systems

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Contact us: +1.989.835.5000 x130
Email us at: salesupport@rightanswer.com
Visit our website: www.RightAnswer.com

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